



Steps of Faith...

ANNUAL MINISTRIES REPORT

..... 2014

Steps of Faith...

‘The difference between a dreamer and a visionary is that the latter not only sees the possibilities, but is willing to move heaven and earth to make them a reality.’

—Ian Bowie, in *Jack and Alberta Pickford Builders of a Baptist Legacy*

To know our founder, Dr. Jack Pickford is to know that he was a man of strong conviction, faith in God and commitment to Scripture. With a humble spirit, he acknowledged that God was the only one worthy of any glory from his work, and with his life, a grounding step of faith was made towards obeying the Scriptural call to care for the vulnerable.



Dr. Jack Pickford

In early 1963, Dr. Pickford brought together key leaders from the Convention of the Regular Baptist Churches to act upon its founding statement to operate a senior citizens home. As a result, the senior citizens home committee was formed and Dr. Pickford became its chair.

On September 14, 1964 Dr. Pickford invited four men, Mr. Gerald Anderson, Mr. Stuart Mitton, Rev. Peter Teichroeb and Dr. Stan Wilbee, to a meeting. They formed the B.C. Baptist Foundation, the first of many non-profit societies known today under the umbrella of Baptist Housing. The mission of this first society was to “take advantage of certain public funds which were available for the assistance and care of senior citizens... particularly in the

provision of low-cost housing.” Another *step of faith* was taken.

Partnerships began to develop. Together, the provincial and federal governments became involved in funding. An important piece of property on 49th Avenue in Vancouver came up for sale. The Royal Bank loaned the money necessary to purchase the property after Dr. Pickford borrowed family funds and deposited \$50,000 of government bonds as security. These organizations continue to be highly valued partners in the work and ministry of Baptist Housing, and allow us to continue to take *steps of faith* in growth.

“Clarendon Court” became the name of the first of many residences to be built and operated by Baptist Housing. Intended as more than just housing, a ministry of social concern was birthed as many people gave sacrificially of their time and services to see this new venture through. New Residents, Team Members and Volunteers joined together to create a thriving community. These first Residents took great pride in keeping the flower beds thriving and the Head Cook had a great reputation of personalized service and touch. Many Volunteers from local churches became involved and the Administrator/Chaplain devoted services of management and spiritual help with Christian love. Today, a primary reason

for Baptist Housing's continued existence is our commitment to minister to and serve seniors with servant leadership while considering the needs of others. *Steps of faith* were taken forward together by this developing community.

Clarendon Court set the standard for excellence, receiving national acclaim when the National Film Board made a film of Clarendon Court, highlighting Team Members making a difference in the lives of the vulnerable, as well as the beauty of the building and grounds adding to the quality of wellness of the Residents. Today Baptist Housing seeks to carry on this tradition of having great Team Members who achieve operational excellence as well as providing evidence-based designed residences. *Steps of faith* were recognized by others, as this society committed itself to excellence.

The newly formed society had no money and no assets of any kind. It was fraught with many obstacles including the rejection of their initial offer to purchase the property from the City of Vancouver. In a decision to reduce the project cost of the building, the new society decided to act as its own contractor. To quote Rev. Peter Teichroeb, "perseverance was the secret of our success." *Steps of faith* were faithfully taken by these humble, unassuming society.

In 1984 Baptist Housing developed its first residence without any government funding. Soon after, government-subsidized housing and care and below-market housing and services became the results of a focus on growth. In the first 8 years, approximately 1200 suites of seniors housing and care were developed.

With Clarendon Court, a legacy was started and the following chart documents step of faith after step of faith... by the founders and those that followed, to what we are today, 50 years later.

Today Baptist Housing's Archway of Excellence captures the vision of its founders and presently forms the foundation for our future.

Everything started with a small team of five and today we are a team of over 900 Team Members carrying out the original vision as we continue to take steps of faith into the future. As we recognize 50 years of God's faithfulness to Baptist Housing, we invite you to read some of the hundreds of stories of our people – Residents, Team Members, Volunteers and Partners. If there be any success or glory it is attributable to our God.

This 50th Anniversary Annual Report celebrates our Team Members, Residents, Volunteers and Partners. If there be any success or glory it is attributable to our God.

Fun Compassion Stewardship
 Honesty Compassion Innovation
 Respect Fun Teamwork Stewardship
 Innovation Honesty
 Stewardship Respect Fun



**Baptist Housing
 Founded**



**Grandview Towers,
 Vancouver**



**Central Care
 Home,
 Victoria**



**Maple Towers,
 Maple Ridge**

1964 | 1966 | 1973 | 1976 | 1979 | 1981 | 1983 | 1987 |

**Clarendon Court,
 Vancouver**



**Marrion
 Gardens,
 Oak Bay**



**Mount Edwards
 Court,
 Victoria**



**Elgin Gardens,
 Oak Bay**



Fun Compassion Stewardship
Honesty Compassion Innovation
Respect Fun Teamwork Respect
Innovation Honesty
Stewardship Respect Fun
Honesty Innovation Compassion Respect



Green Valley Estates, Armstrong



Shannon Oaks, Vancouver



Shannon Oaks, Marrion Village Redeveloped, Oak Bay



Carey Place, Saanich

1989

1996

2001

2005

2007

2008

2012

2014

Sun Ridge Estates, Salmon Arm



Clarendon Court Redeveloped, Vancouver



Sun Pointe Village, Village at Mill Creek and Village at Smith Creek, Kelowna



The Heights at Mt. View, Saanich



As we recognize 50 years of God's faithfulness to Baptist Housing, we invite you to read stories of our people – Residents, Team Members, Volunteers and Partners.



Julia

**Resident
Carey Place, Saanich**

If you know Julia, then you have a "life cheerleader" – but she has much more to give than just uplifting words; Julia is a determined learner. As part of her personal health program, Julia swims three times a week. This, combined with healthy eating, has allowed her to stop taking medication for high blood pressure and diabetes. Julia enjoys being an active part of her community at Carey Place.



Carol

**Team Member
Central Care Home, Victoria**

Carol started her career with Baptist Housing in 1987, when she worked as a Registered Nurse. She has recently become a Resident Care Manager, but her heart remains close to the bedside and action. She may be small but she has a mighty heart and a "good lick of Prairie common sense" that has served her, the Residents, and other Team Members well!



Allen & Isabel

**Residents
Grandview Towers, Vancouver**

Allen and Isabel served with Wycliff Bible Translators for seven years in Papua New Guinea. They returned to Vancouver to look after Isabel's parents at Clarendon Court, and were asked to stay and be caretakers. In 2004, they were invited to become part-time Team Members at Grandview Towers. Today, their door remains open for assistance whenever the Grandview Towers Team Members are not available.



Jim

**Volunteer
Village at Smith Creek, Kelowna**

Jim planted friendships with Residents, Team Members and families while caring for his wife Barbara and building the Webber Community garden. Although Barbara is no longer with us, Jim continues to bless us with his music and gardening talents and provides us all with seedling tomato and pepper plants.



Ron & Judith

**Resident and Sodexo Partner
Village at Mill Creek, Kelowna**

Ron really wanted a computer to further his many interests. Judith, a Sodexo Partner, heard about this and donated one. Ron is now engaged and able to peruse his interests, which he happily shares with other Residents and Team Members



Agnes

Volunteer
Central Care Home, Victoria

Agnes has been Central Care Home's No. 1 volunteer for 14 years, extending a cheery smile, sharing her infectious laugh and helping at innumerable events. She loves to stamp envelopes, take the pets visiting the residence for walks and sing her heart out with the Residents' choir. Central Care Home would not be the same without her!



Annette

Resident
Clarendon Court, Vancouver

Annette, an immigrant from Hong Kong, met Stephen at the age of 21, an immigrant from India, at church. They have now been married for over 40 years! Annette worked at a security company, but had to quit when Stephen got sick. Their lives changed considerably after that and they moved into Clarendon Court, where they are happy to have found people who treat them like family.



Jack & Shirley

Residents
Shannon Oaks, Vancouver

"They say that life begins at 40, but for me life started over at 80," says Jack. It was at this point that Jack had a successful bypass operation. After retiring, he and his wife gave away their car, got bus passes and settled into bliss-filled life at Shannon Oaks. They say that they don't make meals anymore, just friends.



Darlaine

Resident
Shannon Oaks, Victoria

Darlaine, a talented pianist and music-lover, loves to entertain Residents and Team Members with her repertoire of favorites each day. Her joyful music fills the air and is a delight for the Residents of Shannon Oaks. With a background in nursing, Darlaine has always loved caring for others. Each Christmas she knits hundreds of tiny dolls for children's charities.



Mary & Family

Resident
Sun Pointe Village, Kelowna

A close-knit family from historic Yorkshire, the Cawoods lavish their mother with "royal" care and attention each day. Humorous stories of the family's "corner shop in the high street," and compassionate stories of Mary's work as a residential care aide could fill a book! The Cawood family extend their joyful care as they model "family" to all at Sun Pointe.



Lottie

Resident
Village at Mill Creek, Kelowna

Lottie had to leave Village at Mill Creek for a few months when she wasn't well. When she came back she was so happy to be home she couldn't stop smiling and crying. Many of her friends were waiting at the front door with hugs and a "welcome home."



Jo & Jen

Team Members
Central Care Home, Victoria

Jo's gentle, thoughtful manner is appreciated by the Residents she cares for and the Team she works with. Her smile lights up every room she enters. Jen cares for three young children at home, and still has boundless energy, compassion and love to give to the Residents she cares for at Central Care Home.



Lovely

Sodexo Partner
Clarendon Court, Vancouver

Lovely was born in India where she met her husband and was blessed with two children. Her husband immigrated to Canada and Lovely and their children followed a few years later. After initially settling in Montreal, they soon moved to BC because of the cold weather. In BC, Lovely found her first job with Sodexo, and has been serving at Clarendon Court for almost nine years now.



Velma

Resident
Elgin Gardens, Oak Bay

Warm and smiling, Velma could very well be the spokesperson for "friendly Manitoba!" where she was born. After moving west to Kelowna, Velma worked as a Care Aide for 30 years. Velma's passion to serve has continued into her retirement in Oak Bay. Her companions can always expect to hear her whistling while she works to enhance the lives of people in her community.



David & Johnson

Residents
Grandview Towers, Vancouver

David worked in a trading company in Hong Kong while his wife Emily was a primary teacher. Johnson lived in Mainland China and worked as an engineer before moving as immigrant with his family to Canada. Today, David and Johnson are key people that the Team can rely on to coordinate the Chinese community in Grandview Towers, especially during Chinese New Year.



Al

Resident
Sun Pointe Village, Kelowna

Al is a decorated veteran and when he appears wearing his medals, the "girls" swoon. Admired at Sun Pointe for his ongoing commitment to veterans, he cheerfully volunteers in many areas including the General Store, woodworking and repairs. Al is always ready with a smile, a joke and a "how are you doing?" and he always takes time to hear the answer.



Jim

Resident
Village at Mill Creek, Kelowna

When asked, Jim always said the same thing about Village at Mill Creek: "I love my home, I love the food; I can't help it." Jim passed away in April 2014 and missed by his family at Mill Creek.



Dhez

Team Member
Clarendon Court, Vancouver

When Dhez came to Canada in 2007, she did so with hopes of providing a better life for her 7-month-old son and husband in the Phillipines. Through her family in BC and their church, she came to Christian faith. In 2013, she became a permanent resident of Canada. She has been happily reunited with her family, and continues to serve faithfully as a Resident Services Assistant



Debbie

Partner
Clarendon Court, Vancouver

Debbie took a hair dressing program at what is now known as Vancouver Community College. After working at Shannon Oaks for a few years, Debbie took over the beauty salon at Clarendon Court, where she has been working for nine years now. She loves serving the Residents and wouldn't trade her job for a different one.



Ellen

Resident
Elgin Gardens, Oak Bay

Ellen can always be found with a smile on her face when her knitting needles are in hand!



Norma

Resident
Grandview Towers, Vancouver

Norma has a passion for helping out those who are less fortunate, and has always found people willing to partner with her at Grandview Towers. From the Maintenance Team that provide her with extra clothes to take to the homeless shelter, to a Sodexo Partner who provides the wool to knit hoodies for at-risk youth, Norma is encouraged to keep up her compassionate work.



Robyn

Team Member
Sun Pointe Village, Kelowna

Robyn literally watched the empty site where Sun Pointe would eventually be built, seeking the opportunity to serve seniors as a passionate social worker. Also a full time orchardist, she has supplied Sun Pointe with fresh cut flowers weekly. Robyn will be retiring this year but is committed to stay involved as a volunteer and enthusiastic to continue serving at this special place, "where God is present."



Theresa

Resident
Village at Mill Creek, Kelowna

One of Theresa's favourite places to be at Village at Mill Creek is the bistro, where many Residents and families chat and enjoy a beverage. Every day, Theresa works to keep the kitchen spotless and do all of the dishes. After the morning clean-up, she enjoys riding the stationary bike. If anyone tells her she is working too hard, Theresa waves them away.

Stewardship



Catriona

Team Member
Mount Edwards Court, Victoria

Catriona's enthusiasm and creativity are seen through the diverse array of activities she makes available to Residents at Mount Edwards Court every day. Her specialty though, is coordinating large events for Residents and their families and friends to enjoy together. She can often be seen with her sidekick "Squeakers," her beloved therapy dog.



Eleanor

Sodexo Partner
Clarendon Court, Vancouver

After spending many years working in various places, Eleanor applied to be a live-in caregiver in Canada and was employed to look after a family on Vancouver Island. After obtaining her permanent residency, she decided to work as a live-out caregiver and was hired as a casual employee for Sodexo with Baptist Housing. Today, Eleanor focuses on helping her family and relatives back home.



Pauline

Resident
Elgin Gardens, Oak Bay

Born in Sunnyside, BC, Pauline had a career as a chef at St. Anne's Senior Community. To this day, she still loves to get creative in the kitchen, as well as knitting, and reading the Bible.



Geny & Con

Residents
Grandview Towers, Vancouver

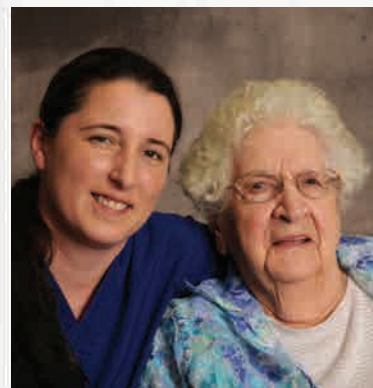
Con and Geny have had a life of diverse experiences, from working in Bangladesh to running their own coffee shop. After living in Vancouver for a number of years, they moved to the Kootenays, where Con established an electrical business and Geny developed the coffee shop. Geny's mother lived at Grandview Towers for 12 years prior to Con and Geny, and when they decided to return to Vancouver, they happily moved in.



Lynn

Resident
Sun Pointe Village, Kelowna

A few weeks before her 100th birthday, Lynn demonstrated her vitality by predicting the overtime win of the Canadian women's hockey team for gold at the Olympics! Her family hosted her 100th birthday festivities at Sun Pointe Village, the cake adorned with pictures of Lynn when she was 19 and 99. While appreciating the warm wishes, Lynn remarked, "I'm only 100!" Her secret: "One day at a time."



Melissa & Helen

Residential Care Aide & Resident
Village at Smith Creek, Kelowna

Serendipitous things happen when granddaughters get to interact with their grandmothers on a daily basis. Melissa was delighted when Helen made her home with us at Village at Smith Creek. Melissa has exemplified the Baptist Housing Values for seven years as she cares for our Residents.



Jim

Partner
Central Care Home, Victoria

Jim is passionate about caring for seniors, and has taken on the medical care of every Resident who is without a family doctor at Central Care Home. Well-loved by Residents and Team Members alike, he shares his wisdom freely, and loves teaching moments.



Barbara

Resident
Clarendon Court, Vancouver

Barbara spent 21 years teaching English in Sri Lanka in her mid-twenties and early thirties. During a trip to China, she met a professor whom she eventually married. After her husband's death, Barbara turned to creative writing to work through her grief. Barbara has been living at Clarendon Court for over two years and continues to pursue artistic endeavours.



Allen

Resident
Elgin Gardens, Oak Bay

Allen's love of travel and adventure have rewarded him with unforgettable experiences his whole life long. Allen played drums and percussion in jazz bands professionally throughout his twenties. He completed pilot training and spent many joyful hours experiencing the thrill of flight. Later in life he travelled to Kenya and Uganda, and wrote two books of short stories featuring characters based on his adventures.



Ray & Lois

Residents
Green Valley Estates, Armstrong

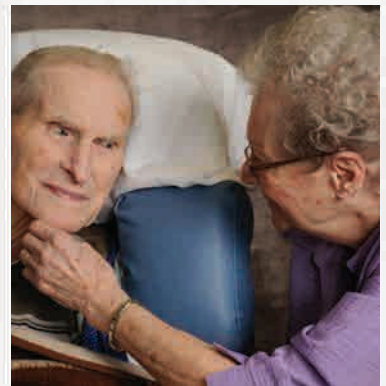
Ray and Lois have been living at Green Valley Estates for twenty one years, and love it!



Debbie

Team Member
Sun Pointe Village, Kelowna

Debbie was in the restaurant business for 10 years and, having yearned to be a nurse as well, trained and worked as a Care Aide. Now she is on Activities Team at Sun Pointe, bringing all of her gifts to, in her own words, "the perfect job." Debbie prepares gourmet meals for the "Hollywood Diner's Club," provides music and is always ready to lend a listening ear.



Tony & Florence

Residents
Village at Smith Creek, Kelowna

Tony is still smiling after 103 years, sharing time together with his sweetheart. Village at Smith Creek's campus of care supports Tony and Florence with the opportunity to enjoy life as it's always been, under the same roof.

Stewardship



Darrin

Team Member
Central Care Home, Victoria

Darrin is everywhere help is needed, even when no one is asking. His joy in serving our Residents is seen in his smile and his "can do" attitude. Darrin is especially appreciated for the specialized activities he coordinates for the men at Central Care Home.



Judy

Resident
Carey Place, Saanich

Judy and her golden lab recently moved into Carey Place. Judy has a visual disability but describes it better by saying she lives a normal life, with a disability. She proves that fact continually by living a very active life - for example, Judy won an Olympic Bronze medal in cross country skiing in Norway in 1980! She has found an accepting community at Carey Place.



Marilyn

Resident
Grandview Towers, Vancouver

The move to Grandview Towers marked a positive change in Marilyn's life. She has been encouraged to get out and enjoy new hobbies, such as Chinese brush painting. If you listen to her speak of her time, you cannot help but be struck by her gratitude and conviction that God is using Grandview to bless her and many others.



Muriel

Resident
Green Valley Estates, Armstrong

Muriel is the "go-to" person and "watchful set of eyes" at Green Valley Estates. Faithfully helping out where ever she can, she says, "I have been here for ten and half years, and I love my home at Green Valley Estates."



June

Resident
Sun Pointe Village, Kelowna

The move to Sun Pointe created uneasiness for June, but the Team made her feel safe and welcome, and before long June had made many friends. Today she manages the General Store, serves as a welcome host and is a friend to all. She remarks, "God is in every corner of this place,"—and June finds her way to many corners in any given week too!



Rosemarie, Pauline & Marilyn

Volunteers
Village at Smith Creek, Kelowna

Rosemarie is our faithful pianist and plays for our weekly sing-along. Pauline is a regular at our monthly Birthday Party and Old Time Fiddler Social. Marilyn is seen every Wednesday accompanying our Residents on Village walks. These ladies enhance the wellness of Residents at Village at Smith Creek with their music, laughter and friendship.



Maria & Veronica

Team Members
Central Care Home, Victoria

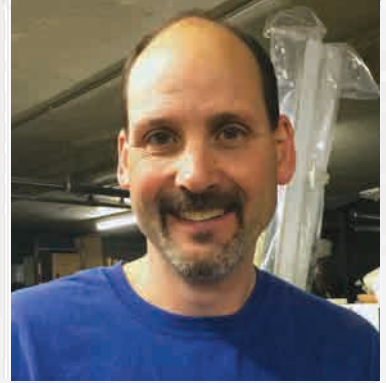
What a team! Veronica and Maria go out of their way to do the little extras that make the Residents' days better. They are both full of fun, and energy abounds whenever they are near.



Tess

Resident
Carey Place, Saanich

Tess was born and raised in Northern Holland. In 1957, she moved to BC, where she began expressing her love of gardening. For the last three years, Tess has had a garden plot at the Saanich Community garden. Because she lives at Carey Place, she can easily walk to the garden and continue growing wonderful fruits and vegetables year round.



Todd

Partner
Grandview Towers, Vancouver

Todd has held the position of Painting Contractor at Baptist Housing for the past seven years and also currently manages his own painting company. He worked in accounting in a hospital in Calgary previously, and has two children. Todd enjoys working in Grandview Towers because it holds Christian values, allows him to have a flexible work schedule and has great people to work with.



Jean

Resident
Green Valley Estate, Armstrong

Jean was one of the first residents at Green Valley Estates. She remembers fondly that as she checked out her future apartment, the hallways were still gravel! It has now been twenty-three years since she first moved in.



Steve

Sodexo Partner
Sun Pointe Village and Village at Mill Creek, Kelowna

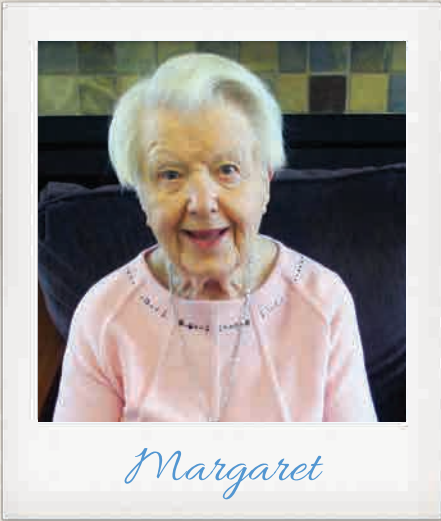
Steve leads the Sodexo team that partners with Baptist Housing to provide food services and housekeeping at Sun Pointe and Village at Mill Creek. He brings a wealth of experience to the table, and inspires creativity and care from the rest of the Team. Birthdays are marked with "original" cakes each month and a barbecue is not always synonymous with "burgers." Steve loves to see seniors thrive at Baptist Housing.



Gordon & Lorna

Resident and Sodexo Partner
Village at Smith Creek, Kelowna

Since Lorna joined Sodexo as a Team Member one year ago, she now spends almost every waking moment at Village at Smith Creek where her husband "Gordy" has resided for over two years. This gives her the opportunity to still cook his meals for him and she goes the extra mile to brighten everyone's day!



Margaret

**Resident
Clarendon Court, Vancouver**

Although her memory is starting to fail her, Margaret has not stopped being an active part of community life at Clarendon Court. When she's off to buy something at the store, she always asks others if they have a request. Margaret has found very good friends especially in her tablemates at lunch and dinner. She loves gardening, walking around the block, and going to afternoon exercises.



Lou

**Resident
Carey Place, Saanich**

Six days a week for several years now, Lou has braced the early morning dark to cover his 2-hour newspaper delivery route. It is not for the money, or the routine - it is for the exercise! His commitment to the route is part of his purpose: Lou loves to dance, and is especially passionate about Argentinian Tango.



Kevin

**Team Member
Grandview Towers, Vancouver**

Kevin is a person of widespread interests and talents, with a love for camping, going to the gym and working with mechanics. He serves as a youth leader and has also been a professional go-kart racer for 12 years. Kevin enjoys sharing his love of cooking and baking – his homemade apple pie from last December's Christmas dinner was a delight to the Residents of Grandview Towers.



Swan

**Team Member
Head Office, Delta**

Swan not only works hard, but she plays hard too. She's a team player all the time – at the office and at Team events. Her dedication and passion for excellence shine through her more than 25 years of service at Baptist Housing.



Harold

**Resident
Sun Pointe Village, Kelowna**

An elderly man arrived at Sun Pointe Village, asking for his Grade One teacher. Given his age, there was doubt that his former teacher could be here, but Harold called him by name instantly. Harold had made such a lasting impression that his student sought him out many decades later! Approaching 104, Harold's sparkle and wit continue to inspire people of all ages at Sun Pointe.



Elsie, Ria & Dr. Lewke

**Family Member, Resident and Partner
Village at Smith Creek, Kelowna**

Dr. Bernard Lewke has been making weekly house calls to Village at Smith Creek for over 20 years, working side by side with our Team to promote Health and Wellness. His wife Elsie's mother Ria recently chose to make Village at Smith Creek her new home. This family is a wonderful addition to the community at Village at Smith Creek.



Dean

**Team Member
Head Office, Delta**

Dean is a self-proclaimed grill master. Whether he's at a Team picnic or at the office, he's always serving up the best.



Ernie

**Team Member
Maple Towers, Maple Ridge**

Ernie has been a lifer in Maple Ridge, with family roots going back to the late 1870s. He and his wife Judy have two children and are now watching grandkids grow up in this community. Ernie joined the Baptist Housing family in the fall of 2000. In his spare time, Ernie takes care of Maple Ridge as current city mayor, and he loves to golf.



Stephanie

**Team Member
Marrion Village, Oak Bay**

Getting "off the grid" and into the outdoors is Stephanie's favorite way to spend a weekend. She loves to relax by camping at Cowichan Lake with her three year old daughter, planting flowers or sitting around a fire. Stephanie loves spending time with Residents at Marrion Village and is inspired and rewarded by her career as a Resident Aid.



Cora

**Resident
Shannon Oaks, Oak Bay**

Born in Victoria BC, Cora has resided in the greater Victoria area her whole life. She was the secretary for BC Electric and met her beloved husband through associates. Cora was active in the community and helped raise funds for Queen Alexander's Solarium for Children in Need. Cora enjoys playing bridge and has a love for gardening. She has three children living in Victoria, Ontario, and Quebec.



Betty

**Volunteer
Sun Pointe Village, Kelowna**

Betty cared for her husband Ben, a Resident at Sun Pointe, and now continues to volunteer six years after his death. Displaced after a fire in 2013, Betty looked for temporary accommodation. The deciding factor was that it be close to Sun Pointe, so that she could continue her volunteer work—with the Alzheimer's support group, assisting Residents to sing-a-longs (and singing along herself) and helping at Happy Hour.



Mary

**Resident
Village at Smith Creek, Kelowna**

After having volunteered at Village at Smith Creek for many years with her church, Mary now chooses to live with us in Independent Living. This spunky 89-year-old continues to delight people with her piano skills. Mary is always the last one to leave an event as she cleans up and assists other Residents to their suites.

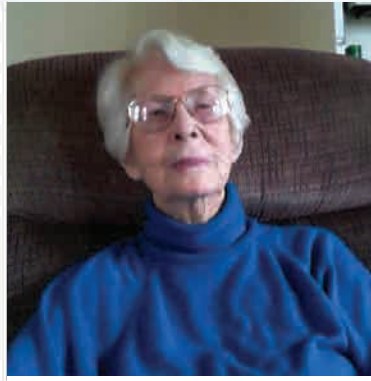
Stewardship



Dalene

Team Member
Mount Edwards Court, Victoria

Dalene has served as the Office Administrator at Mount Edwards Court for 14 years. Her favourite memories are of the Team Picnics many years ago. She appreciates teamwork and always offers help to others. She has been married for 34 years is very thankful for her wonderful, supportive husband and their three children.



Ellen

Resident
Maple Towers, Maple Ridge

Ellen was a missionary to Thailand from 1947 to 1992. In March of 1993, she moved into Maple Towers. These years have been a very fulfilling time in her life. Ellen served as Chairman of the In-House club and was active in encouraging a spirit of friendship. She continues her missionary career by praying daily for the Towers and its Residents and Team.



Dorothy & Ruth

Residents
Shannon Oaks, Vancouver

Ruth and Dorothy's story is one of two wonderful friends. Dorothy lived for 54 years with Ruth and her parents. They each got married, and the two couples were great friends. When both of their husbands peacefully passed away in the same year, Ruth and Dorothy moved into Shannon Oaks together. They praise the Lord as they see his leading in their lives, all the way!



Scarlet

Sodexo Partner
Shannon Oaks and
Grandview Towers, Vancouver

Scarlet learned from her mother at a very young age that life is all about caring for others. She loves to read books, especially books on Chinese cooking, and considers herself a good cook! She also has two sons. She takes great pride in her work and cares deeply for the Residents.



Eugene

Resident
Sun Ridge Estates, Salmon Arm

Eugene and his wife knew it was Sun Ridge where they wanted to live after they sold their home and downsized. Eugene appreciates how the building is well cared-for and enjoys making use of the workshop. He also enjoys taking advantage of the common room space.



Michalina

Resident
Village at Smith Creek, Kelowna

Michalina has made the rounds at Village at Smith Creek. Initially a member of our Adult Day Program, she transitioned through Assisted Living and now lives within Residential Care. After a presentation of the needs of orphans, Michalina immediately got to work and made over 700 quilts! Her artistic hands never stop. In recent years, she took up painting and welcomed each new friend with an original.



Tannis

Team Member
Mount Edwards Court, Victoria

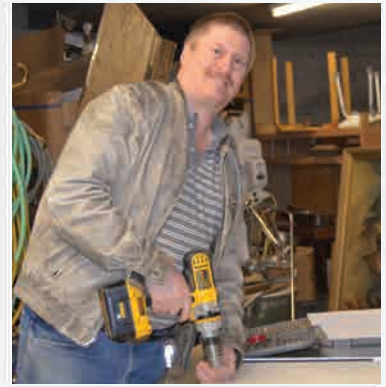
Born and raised in Victoria, Tannis has been serving at Mount Edwards Court for 25 years. Though she now has her own family, she says she grew up with Mount Edwards Court. Tannis is a cheerful person who loves to bring joy to the Residents. Personally, she loves music and physical activities, such as running and working out. She is feeling content, as she is doing what she likes.



Merle

Resident
Maple Towers, Maple Ridge

Merle has lived at Maple Towers for over 20 years. She has felt the friendliness of Maple Towers since the very beginning, when they began to invite her to tea time every day! At the Towers, she has always felt at home and secure. She has been happy here and would not want to live in any other place.



Brian

Team Member
Grandview Towers, Vancouver

Brian has been enjoying his job as a Maintenance Supervisor in Grandview Towers for 17 years. He has three wonderful daughters that he enjoys taking on out of town trips. Brian likes camping, riding his motorcycle and cooking for his family. He is happy to be able to use his creativity and ability to innovate at Baptist Housing.



Margaret

Resident
Maple Towers, Maple Ridge

When Margaret was young, she used to farm. Originally from Winnipeg, she grew up farming different vegetables with 20 other siblings from a family of combined marriages (she was 7th in the mix). Margaret has volunteered for many years hosting afternoon teas and other events for other Residents at Maple Towers.



Richard

Resident
Sun Ridge Estates, Kelowna

Richard waited a year and a half before a suite opened up at Sun Ridge Estates. Four years later, they have not regretted their choice. They especially appreciate and make use of the availability of the guest rooms.



Debbie & Karen

Team Member
Village at Smith Creek, Kelowna

Debbie is the Nursing lead in Dementia care at Village at Smith Creek. With the organization since 1991, Debbie leads the Team by example in her calm, gentle, inspirational manner. In October 2013 Debbie was honored with a *Canada Cares* Professional Caregiver Award for the Western/Northern Region.

Stewardship



Team Member
Mount Edwards, Victoria

Noreen grew up in Brandon, Manitoba and has been serving with Baptist Housing for six years. Noreen's mother is 96 years old and lives with her and her family, so she finds it an honor to care for seniors. Noreen likes running, going to gym, and watching movies and her motto is "try your best, do your best, be positive and have faith."



Resident
Shannon Oaks, Oak Bay

Margaret is from Regina and earned two degrees—her Bachelors degree in Home Economics and her Masters in Nutrition at the University of Manitoba. She held many jobs, including a researcher, piano teacher, dietitian, Sessional Lecturer, and Dean of the College of Home Economics. Margaret has over 40 papers and technical reports to her credit and has been recognized for her outstanding contributions to the community.



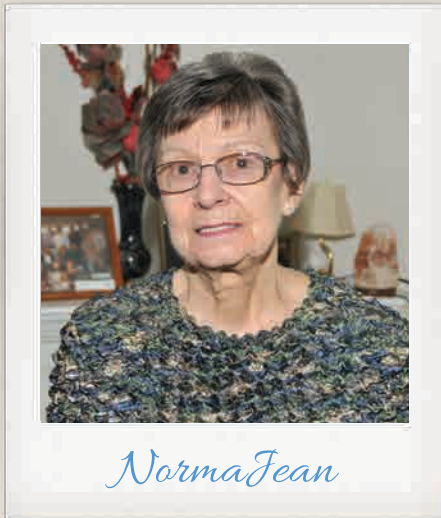
Resident
Shannon Oaks, Oak Bay

A third-generation Chinese Canadian, Reta has spent her lifetime sharing music and memories in Victoria. Reta's passion for music was born under the instruction of a German music teacher. Music found an invaluable place in her life as it helped her through dark times. Reta and her family all embrace their love of music together at family gatherings, where everyone joins in by playing an instrument.



Team Member
Shannon Oaks, Vancouver

George first worked at Shannon Oaks as a server with Sodexo, and is now a Resident Services Assistant. Born into a musical family in the Phillipines, George began piano lessons at the Yamaha School of Music at age 7, and began travelling to perform abroad at 16. He and his wife Bette have two beautiful children, and he loves spending time with his family.



Resident
Sun Ridge Estates, Salmon Arm

NormaJean appreciates Sun Ridge Estates, saying it is a "safe, well-kept place to live in." She enjoys the community with the other Residents and loves her home.



Residents
Village at Smith Creek, Kelowna

These two love birds say that they are simply meant for each other. Jake and Sylvia, both widows of 50 years, have found love again, in each other. On September 25, 2013, with their children's blessings, the two married in the chapel at Village at Smith Creek with Chaplain Jacki Barbour officiating.



Richard & Matt

**Sodexo Partners
Mount Edwards, Victoria**

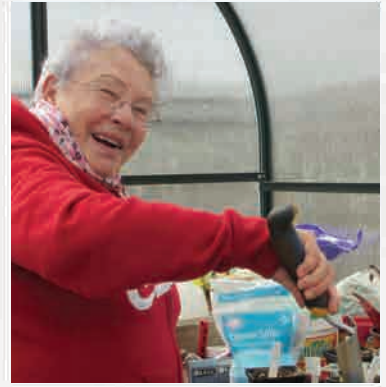
Richard is from Chilliwack, and is a natural handyman. In his leisure time, he likes to do motorcycle day trips around Vancouver Island. Matt is from Victoria, and has accomplished a lot in his life, being the first college graduate in his family and an inventor of slingshot equipment.



Randy

**Team Member
Maple Towers, Maple Ridge**

Randy loves his work. He says that it is very fulfilling to work with seniors through Baptist Housing, and it is the best work he has ever had. He enjoys the maintenance responsibilities, and dealing with people. Randy became a Christian through the Chaplain-led Bible Study at Maple Towers.



Freda

**Resident
Carey Place, Saanich**

A major understatement would be to say that Freda loves to garden. In fact, she has been gardening since the early 60s, mostly for family purposes, and her specialty is growing tomatoes. For her, gardening is a very social activity and gives her opportunity to meet others in the community. Besides gardening, Freda loves to get out for walks and has enjoyed almost every bus outing since they started.



Gene

**Resident
Shannon Oaks, Oak Bay**

Gene was born and raised in Edmonton, Alberta. He became a Chartered Accountant and later moved to BC, where he was an accountant with Van Island Coach Line. Together, Gene and his wife Margaret have 14 grandchildren and 7 great grandchildren. Gene has a love and passion for painting and finds inspiration in the colors and seasons of the West Coast.



Pearl

**Resident
Sun Ridge Estates, Salmon Arm**

Pearl was the first one standing at the door when Sun Ridge opened its doors. She watched it being built! It has now been eighteen years since she moved in, and she appreciates how all of the Residents are taken care of so well.



Joyce

**Volunteer
Sun Pointe Village, Kelowna**

Joyce brings to Sun Pointe the same energy and zest for life that she and her husband David, one of the first Residents at Sun Pointe, shared. Nine years after her husband's death, Joyce continues to volunteer at least three times a week – assisting with dining, preparing the quarterly newsletter, organizing the library and... the list goes on!

Stewardship



Doris

**Resident
Mount Edwards Court, Victoria**

Doris is 100 (101 on June 10, 2014). Many years ago, Doris was a Sunday School Teacher at her Church, and she continues to love to join in the Hymn Sing activity at Mount Edwards Court. Her sense of curiosity and love of people keeps her young.



Gina

**Resident
Maple Towers, Maple Ridge**

Gina has lived at Maple Towers for almost two years now. She enjoys the small community and values the friends she has made, especially since she lived in an area where she did not have the opportunity to meet many people previously. The social aspect of living in the Towers is what she appreciates the most.



Lois

**Team Member
Shannon Oaks, Vancouver**

Lois joined her husband Bill as a Team Member at Baptist Housing in 2001. They have three children and the eldest two are both married and living in Edmonton. The youngest lives in New Westminster and recently released his first music album entitled "Vessels." They have one grandson named Isaac who is 3. Lois loves to experience new places, go for walks, and read for relaxation.



Kailee

**Team Member
Shannon Oaks, Oak Bay**

Kailee was born and raised in Victoria. She has been married for 7 years to her wonderful husband and has a 3 year old boy and another on the way, due in July 2014. Kailee has volunteered since she was 11, and especially loves music and loves sharing it with others. She has always had a special place in her heart for seniors.



Doris

**Resident
Maple Towers, Maple Ridge**

Doris was a stay at home mother and loved it. After the death of her husband, Doris had the opportunity to care for her mother for three years. She has always thought that God called her to be a caregiver. Doris enjoys reading and crossword puzzles. She feels that the Lord brought her to Maple Towers, where she previously served as an active volunteer, and she feels truly happy.



Louise

**Resident
Sun Ridge Estates, Salmon Arm**

Louise is the hardworking chair of the Resident committee. She is always encouraging, rallying for community-building events. In her opinion, Sun Ridge Estates is comfortable and very friendly. In her words, "we are just one big family."



Reiko

**Team Member
Mount Edwards Court, Victoria**

Reiko was born in Tokyo, Japan and has been serving at Mount Edwards Court for 14 years. Reiko's favorite memories at work include doing outdoor gardening with Residents on the patio during warm summer days. She feels content to have found a career where she can interact with people of various personalities who make life more exciting.



Ralph

**Resident
Marrion Village, Oak Bay**

Ralph abandoned his plan for a laid-back retirement and entered into an entirely new adventure to serve children in need after a holiday trip to Bali in the 1990s, where he witnessed incredible poverty and pain. Eventually, he founded the Orphan Asia Society, a grassroots organization which offers food, shelter, education and love to children. Now in his eighties, he continues to serve with joy and passion.



Beverley

**Resident
Marrion Village, Oak Bay**

A self-declared "peasant in the city," Beverley is passionate about her plants. Before moving to Marrion Village, Beverley spent eight years studying European organic gardening. Beverley's creative spirit and willingness to get her hands dirty has led her to gain a reputation as Marrion Village's Resident-volunteer gardener. Beverley's love of the countryside seems to run in the family; her grandfather was in the rodeo.



Joan

**Resident
Shannon Oaks, Vancouver**

Joan moved to Canada from the Netherlands in 1958 with her two children, following her husband. Now, they have the joy of a wonderful family of 4 children, 11 grandchildren, and 4 great-grandchildren. Joan loves caring for others and was a volunteer at different hospitals throughout the years. She claims, "A positive attitude and caring for others – that's what keeps you youthful!"



Wilfred

**Resident
Shannon Oaks, Oak Bay**

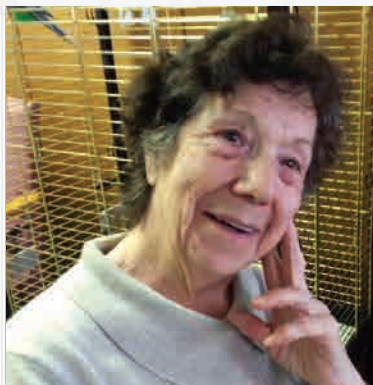
Wilfred was born in Leeds, England. He spent his career as a Registered Forester for the BC Government. He and his wife Mary have three children.



Adele

**Resident
Village at Mill Creek, Kelowna**

Adele founded Stillwaters Private Hospital in 1963 which grew into three campuses of care in Kelowna (Village at Mill Creek, Village at Smith Creek and Sun Pointe Village). These residences were eventually purchased by Baptist Housing. Adele now enjoys her legacy as a Resident of Village at Mill Creek.



Denise

**Resident
Mount Edwards Court, Victoria**

Denise loves to walk outside with her family and Team Members. She was born in Montréal and French is her first language. Denise says that her English has improved because she has made so many friends at Mount Edwards Court.



Christiane

**Resident
Marrion Village, Oak Bay**

Christiane has lived many places in her life, and is now happy to call Oak Bay home. Born in Switzerland, Christiane moved to England at the age of 20. At 50, Christiane immigrated to Vancouver and spent many happy years in English Bay, enjoying the beauty of the West Coast. A kind friend, she loves visiting neighbors who may be alone and providing them with her companionship.



Chuck

**Resident
Shannon Oaks, Vancouver**

Chuck went on active service with the RCAF as a mechanic, later becoming a flight engineer and gunner in Coastal Command. After the war Chuck studied biology. He married Catherine in 1952 and had one son. Chuck volunteered with the mentally challenged community for over 40 years and is a founding member of the Planned Lifetime Advocacy Network, a non-profit society for handicapped persons.



Daisy

**Resident
Shannon Oaks, Vancouver**

In 1949, Daisy's husband was transferred to Vancouver, and so their family of four moved from Regina. They bought a house and eventually had two more children. Theirs was a happy home where all the children's friends were welcome. Daisy enjoyed baking, sewing and volunteering at the school. Daisy has been a widow for several years and enjoys the friendliness of Shannon Oaks.



Rod

**Resident
Shannon Oaks, Oak Bay**

Rod's big dreams led him to enlist in the Navy. After serving our country nobly, Rod returned home to pursue his creative aspirations, spending six joyful summers at the Banff School of Fine Arts working in stagecraft. In later years Rod has taken to watercolor painting. Rod feels very lucky to have had the privilege to be involved with many wonderful people through the arts.



Anne Marie

**Resident
Village at Mill Creek, Kelowna**

Ann Marie is compassionate and concerned with the needs of others. Recently, she didn't think she should take time off volunteering in the store to attend the volunteer appreciation tea!



Yvonne

Resident
Sun Pointe Village, Kelowna

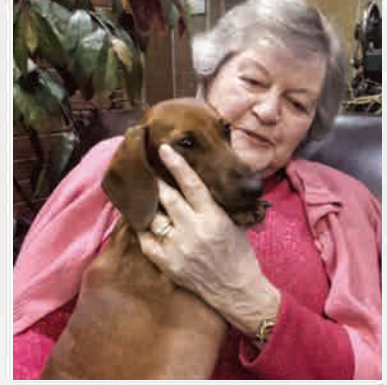
Yvonne and her beloved husband Harold moved into Sun Pointe about 10 years ago. Following her husband's death, Yvonne was instrumental in getting the weekly Bible study started and finding volunteers to help there and at the Sunday service. A friend to many, Yvonne regularly hosts dinners for as many as 20, to honour birthdays, special occasions or just to share her friends with others.



Erwin & Austin

Residents
Village at Mill Creek, Kelowna

Erwin and Austin lived in independent living at Village at Mill Creek, while their wives lived in residential care. They each demonstrated love, devotion and caring for their wives in a beautiful way. Now that their wives have both passed away, Erwin and Austin have become close friends.



Peggy

Resident
Central Care Home, Victoria

Wherever there is an animal at Central Care Home, you will be sure to find Peggy. She spends every minute she can with one of our two therapy dogs.



Murray

Marquise Partner
Shannon Oaks & Marrion Village,
Oak Bay

Murray Shaw, head chef with Marquise at Shannon Oaks and Marrion Village, has more than just culinary skills. Every special occasion for the past seven years, Murray has been delighting Residents by serenading them before mealtime. From classic "oldies but goodies" to Christmas Carols, Murray's repertoire never ceases to bring a smile to the faces of our delighted Residents.



Lydelle

Volunteer
Sun Pointe Village, Kelowna

Lydelle was diagnosed with cancer at age 6. With God's healing she has been cancer-free since then and is now in her 40s! Recently the Lord has been inspiring her to write poems as an expression of her praise. She writes to encourage people not to quit and is a bright light and a joy to have volunteer at Sun Pointe Village.

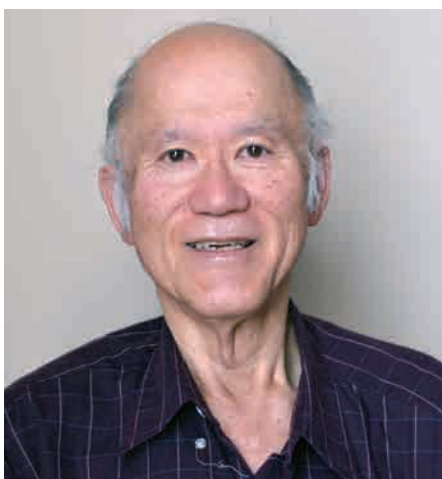


Howard

*"Fun is not just a value,
but an everyday occurrence
with the sounds of laughter
in our communities."*

*—Howard Johnson,
CEO Baptist Housing*

Board of Directors & CEO



Charlie Nishi, Chair

28 Years of Service

Marpole Baptist Church

“28 years ago, I was a practicing professional engineer; senior housing was not on my radar until I was asked to be a Baptist Housing Director. Three decades later, its significance has been imprinted on me as I’ve continually seen lives being impacted by Baptist Housing, including my own deceased elderly parents. My continuing desire is that we be good stewards of what God has entrusted to us, extending His love to seniors as ‘the hands and feet of Jesus.’”



Howard Johnson, CEO

26 Years of Service

“I am grateful for God’s calling to serve Baptist Housing’s Board, Team Members and Residents. For me it has been a fabulous 26-year journey filled with inspiring hope and faith. We have a great future before us; however, it is dependent upon our great Team Members serving our Residents well.”



Harold Bloomfield

21 years of service

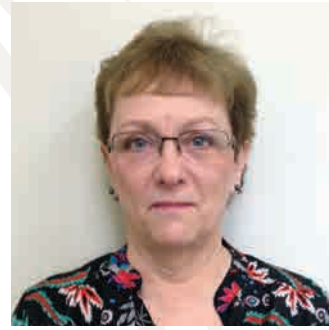
Retired Realtor
Dallas Barnhartvale
Baptist Church



Lorrie Wasyliw

19 years of service

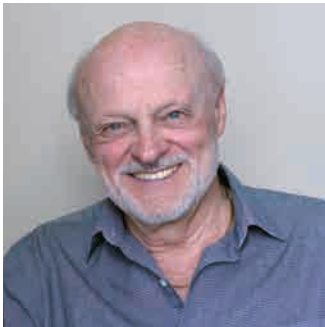
Executive Director
Journey Fellowship
Baptist Church



Dawne Carroll

11 years of service

Registered Nurse
Richmond Baptist Church



Garry Grams (Dr.)

25 years of service

Behavioural Consultant,
Family Therapist and
Clinical Supervisor
Oakridge Baptist Church



Larry Gustafson (Dr.)

11 years of service

Medical Health Officer
and Program Director for
Residential Care and
Assisted Living
Maple Ridge Baptist Church



Tom Irwin

11 years of service

Lawyer
Saanich Baptist Church



Dan Robinson

9 Years of Service

Businessman/Entrepreneur
Maple Ridge Baptist Church



Ana Mak

6 Years of Service

Management Consultant
Faith Fellowship
Baptist Church



ARCHWAY OF EXCELLENCE

BAPTIST HOUSING

Our Mission

Compelled by the values of Jesus Christ, we provide exceptional holistic care as we assist seniors to experience life well in supportive communities.

Our Vision

By 2018 we will:

- Build Strong Teams
- Achieve Operational Excellence
- Expand Ministry

Our Values

As **Servant Leaders**, we will focus on serving others in humility and grace, demonstrating the character and values of:

- Compassion** Showing care, love and sensitivity in consideration of the unique needs of Teammates, Residents, Families and others
- Honesty** Exemplifying fairness, integrity and ethical behavior
- Respect** Treating people with dignity at all times to elevate personhood and person-directed wellness
- Innovation** Exercising ingenuity in all endeavors and exemplifying creative courage
- Stewardship** Recognizing God's ownership by using resources wisely to preserve the future viability and longevity of our mission
- Teamwork** Working collaboratively to achieve our mission in a culture of safety, continuous learning and work-life balance
- Fun** Remembering to always have FUN: taking our work seriously, but not ourselves!

Our ministry produced by faith,
prompted by love, and inspired by
hope in our Lord Jesus Christ.

Based on 1 Thessalonians 1:3

January 23, 2014



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